

Join Pentagon Federal Credit Union

RECEIVE A **\$350 CREDIT** ON YOUR CLOSING DISCLOSURE*

The screenshot shows the PenFed Credit Union website's membership application page. At the top, there is a navigation bar with links for 'ABOUT', 'BLOG', 'MOBILE', 'LOCATIONS', 'CONTACT', 'CAREERS', and 'FOUNDATION'. A search bar and a 'LOGIN' button are also present. Below the navigation, there are tabs for 'products', 'member benefits', 'our partners', and 'date to compare'. The main heading is 'Membership Application'. The page features a large image of a house and text explaining the benefits of joining PenFed, including exclusive invitations for Real Estate Professionals and the ability to receive a \$350 credit on closing disclosures. A 'Join Now' button is visible at the bottom right.

GO TO <http://penfed.org/pfr1>

FILL IN your agent's name and PenFed email address - **CLICK "Go"**

This screenshot shows a verification step in the membership application. It asks the user to confirm their REALTOR's name and email address. The text reads: 'There are many ways to join! Please take a moment to confirm the name and e-mail of your REALTOR in the box below, then click "Confirm" to begin the membership process.' Below this, there are two input fields: 'Your REALTOR's name:' and 'Your REALTOR's official e-mail address:'. Both fields contain the name 'Jessie Jones' and the email 'jessiejones@gmail.com'. There are 'Edit', 'Cancel', and 'Confirm' buttons at the bottom.

Verify the information is correct - **CLICK "Confirm"**

This screenshot shows the eligibility step of the membership application. It asks the user to select an option that best describes their membership type. The options are 'Other', 'Voices for America's Troops', and 'Military'. The 'Other' option is selected. Below this, there is a section for 'Voices for America's Troops' with a 'More Information' link and a dropdown menu for 'Affiliation to the Military' set to 'Civilian'. There are input fields for 'First Name', 'Last Name', 'Email Address', and 'Confirm Email Address'. The 'Continue' button is highlighted in yellow.

CLICK on the drop down menu and, if not eligible for any of the listed options, **CLICK "Other"**, the "Voices for America's Troops" box will pop up.

CLICK on the drop down menu - **SELECT "Civilian"**

FILL OUT your contact information - **CLICK "Continue"**

This screenshot shows the 'Personal Information' step of the membership application. It contains various input fields for personal details: 'First Name' (Jessie), 'Last Name' (Jones), 'Date of Birth' (01/01/1999), 'Social Security Number' (467000000), 'Mailing Address' (123 Main Street), 'City' (Happy), 'State' (VIRGINIA), 'Zip' (71983), 'Country' (UNITED STATES), 'Work Phone Number', 'Home Phone Number', 'Cell Phone Number', 'Primary Email Address', 'Confirm Email Address', and 'Language Preference' (English). There are checkboxes for 'Go Paperless For Everything!', 'Consolidated Account Statements and First Mortgage Statements', 'Credit Card Bill/Statements', 'Account Alerts, Disclosures, and Notifications', and 'IRS Tax Statements'. The 'Continue' button is highlighted in yellow.

Continue filling out the application - **CLICK "Continue"**



PenFed will deposit the required \$5 and \$15 charitable contribution (if necessary) to open an account for you. Like opening any bank account, there will be a credit pull, but not until 30 days after your closing.

*If your loan program makes you ineligible for the \$350 credit, you will instead receive a \$100 Gift Card. The \$350 credit is for only one transaction. Terms are subject to change.

Membership
Online Banking Registration
Summary

Selecting Your Security Code

Select your new security code below to access your account information 24 hours a day online.

- Your security code number will be used to authorize certain transactions with PenFed, as well as to register for online banking.
- Please choose a 4-6 digit number that will be easy for you to remember, but difficult for others to guess.

Security Code: Confirm Security Code:

[← Previous Page](#) [Continue →](#)

ENTER a Security Code
- **CLICK** "Continue"

Membership
Online Banking Registration
Summary

Selecting Your User Name and Password for Online Banking

Select your User Name:

Select your Password:

Confirm your Password:

[Cancel](#) [Continue →](#)

SELECT a User Name and Password
- **CLICK** "Continue"

Membership
Online Banking Registration
Summary

Choose your Personal Security Phrase, Image, and Challenge Questions

Your personal security image: 

[Change Image](#)

Your personal security phrase:
Phrase must be letters and numbers and between the length of 6 and 30 characters.

All fields are required

Question 1:

Question 2:

Question 3:
(Enter full name of street only)

[Cancel](#) [Continue →](#)

CHOOSE a Personal Security Image by clicking on "Change Image" under the existing picture and choose one of your liking.
CHOOSE a Personal Security Phrase. **CHOOSE 3** Security Questions and supply the answer to each.
- **CLICK** "Continue"

Membership
Online Banking Registration
Summary

Confirm your selections

Your personal security image is: 

Your personal security phrase is: puppiesrule01

Challenge Question 1: What is your best friend's first name?
Answer 1: Susan

Challenge Question 2: What was the nickname of your grandfather?
Answer 2: Pops

Challenge Question 3: What street did your best friend in high school live on? (Enter full name of street only)
Answer 3: Main St

[Edit →](#)

[Cancel](#) [Continue →](#)

CONFIRM your selections are correct – if they are,
- **CLICK** "Continue"

If not, **CLICK** "Edit", make corrections and
- **CLICK** "Continue"

Membership
Online Banking Registration
Summary

Choose a Verification Phone Number

Certain account actions require you to enter a single-use passcode, which we will send to your phone.

Please enter up to three phone numbers below where you can receive this passcode.

International
 International
 International

Domestic phone numbers must be 10 digits in length, consisting of the area code and the seven-digit phone number. For international numbers, the +011 prefix is not required. Please select "International" on the right, enter the appropriate country code as indicated and the remainder of the phone number in the phone number field.

[Continue →](#)

Phone numbers will automatically populate from a previous screen – if you would like to change any of them for verification purposes, do so here.
- **CLICK** "Continue"

Membership
Online Banking Registration
Summary

Welcome to PenFed!

Your New Member Number: 5403067
Account Number: 5403067-01-9

- Please make note of your member number and safeguard it. It's how we identify you and you'll need it when communicating with us.
- We will send the account opening materials to the address you provided on your application. Please carefully review your personal information on the form you receive and return the application to us in the pre-addressed envelope provided.
- You will also have an opportunity to add a joint owner(s) to your account and to request additional materials.

[Return to Main Menu →](#) [Logout →](#)

You will now receive your New Member Number and Account Number
- **CLICK** "Logout"

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HomeServices